

THEME	KEY ACTIONS FOR BUSINESS	HELPLINE
BORDERS (IMPORTING + EXPORTING)	Customs declarations Simplified customs procedures Duties and tariffs	Customs & International Trade Helpline 0300 322 9434 – UK Wide Opening hours: M-F 08.00-20.00, S-S 08.00-16.00
	New Computerised Transit System	New Computerised Transit System helpline 0300 322 7095 Opening hours: M-F 8.00 to 17.00
	Trader import & export licences and certificates of free sale	RPA Trader team 03300 416500 Opening hours: M-F 8.30-17:00
	For exporting food, drink & agricultural products	APHA (Animal, Plant and Health Agency) 0300 020 0301 Opening hours: M-F: 8:30 - 17:00
	Import & export of timber	Cross-Border Plant Health Service 0300 067 5155
	Plants & plant products	APHA <i>import</i> 0300 1000 313 Opening hours M-Sun: 6:00 - 24:00 APHA <i>export</i> 0300 020 0301 Opening hours: M-F: 8:30 - 17:00
	Importing & exporting of waste	Environment Agency 03708 506 506 Opening hours M-F: 8.00-18:00

	Licensing for the export or international trade in military items, dual-use items, firearms, or items controlled under trade sanctions	Go to this link
	Vehicles enquiries Driving licences & International driving permits Importing & exporting vehicle & trailer registration	DVLA Contact Centre 0300 790 6802 Opening hours: M-F: 8-8, Sat 8-4
	Operator licence & permits	DVSA 0300 790 6801 Opening hours: M- F 07:30 -18:00 International Road Haulage Permits team Opening hours: M-T 9.00 to 5.00, F 09.00 to 16.30.
	Certificate of Professional Competence (CPC) - RPQ issue	DVSA 0300 790 6801 Opening hours: M- F 07:30 -18:00
	Border Operating Model	HMG operates an e-forum here
	ECONOMY	Competition Company mergers
	Regulation of manufactured goods CE / UKCA marking	The Office for Product Safety and Standards Tel: 0121 345 1201 Opening hours: M-F 8.00-17.00

	Regulation of medicines and medical devices	MHRA Customer Service Centre 020 3080 6000 Opening hours: M-F 09:00 -17:00
	Supply of medicinal products	National Supply Disruption Centre 0800 915 9964 Opening hours 24/7
	European Timber Regulations Forest Law Enforcement Governance and Trade Regulation	The Office for Product Safety and Standards Tel: 0121 345 1201 Opening hours: M-F 8.00-17.00
	Tariffs	DIT Direct business to this link
ENERGY	EU Emissions Trading System Electricity & Gas suppliers & systems Allowances & Carbon emissions UK energy markets Single Electricity Market Civil nuclear (Euratom) Electricity & Gas suppliers & systems	BEIS enquiry line: 020 7215 5000 Opening hours: M-F 9.00-17.00
FISH	Fish Exports Catch certificates Processing statements storage documents	Fish Exports Helpline 0330 159 1989 Opening hours 24/7

	Prior notification or pre landing declarations	
ANIMALS	Exporting of equines (horses and ponies) Import & export of animals, endangered species & animal products	APHA Animal and Animal Product Import/Export 0300 020 0301 Opening hours M-F: 8:30 - 17:00
DATA AND INTELLECTUAL PROPERTY	Using & sharing data Personal data	Information Commissioner's Office 0303 123 1113 Opening hours: M-F 9-5pm Or use ICO Info Hub or live chat on website
	Geo-blocking	Business Support Helpline: 0800 998 1098 Opening hours: M-F 9.00-18.00 Scotland: 0300 303 0660, M-F 8.30-17.30 Wales: 0300 060 3000, M-F 8.30-17.30 Northern Ireland: 0800 181 442, M-F 8.30-17.00
	Intellectual property copyright Patents Designs Trade marks IP-protected goods	The Intellectual Property Office Tel: 0300 300 2000 Opening hours: M-F 9.00-17.00
PEOPLE	Establishing / operating a business	(England) Business Support Helpline: 0800 998 1098 Opening hours: M-F 9.00-18.00 Scotland: 0300 303 0660, M-F 8.30-17.30 Wales: 0300 060 3000, M-F 8.30-17.30 Northern Ireland: 0800 181 442, M-F 8.30-17.00

	Company restructuring & registration	Companies House Tel: 0303 1234 500 Opening hours: M-F 9.30-18.00
	Accounting Auditing Mutual Recognition of Professional Qualifications	(England) Business Support Helpline: 0800 998 1098 Opening hours: M-F 9.00-18.00 Scotland: 0300 303 0660, M-F 8.30-17.30 Wales: 0300 060 3000, M-F 8.30-17.30 Northern Ireland: 0800 181 442, M-F 8.30-17.00
	Consumer rights	Citizen Advice: 0808 223 1133 (England & Wales) 0808 223 1144 (Welsh language option) Opening hours: M-F 9.00-17.00
PROGRAMMES	COSME Nuclear Fission Fusion 4 Energy EUROFusion	BEIS enquiry line: 020 7215 5000 Opening hours: M-F 9.00-17.00
OTHER	Department of Education - EU transition education related Department for International Trade - Brexit enquiry service	DfE helpline: (0370 000 2288) or this form Monday and Friday, 9am to 5pm Got to this link here